

The Open Heart Therapist PLLC
Mobile SMS Privacy Policy and Customer Consent Form

We may use SMS text messaging for certain types of communication with you, including billing, customer service, appointment reminders and other administrative requests.

Client full name: _____

Client mobile #: _____(Optional)

Providing us with your mobile phone number is **optional**. It will not affect our services to you. By entering your phone number, you agree to receive informational SMS messages (appointment reminders, account notifications, etc.) from Open Heart Therapist. Message frequency varies. Message and data rates may apply. For help, reply HELP or email us at theopenhearttherapist@proton.me. You can opt out at any time by replying STOP. See Privacy Policy & Terms and Conditions below.

Messaging Terms & Conditions:

You agree to receive informational messages (appointment reminders, account notifications, etc.) from Open Heart Therapist. Message frequency varies. Message and data rates may apply. For help, reply HELP or email us at theopenhearttherapist@proton.me. You can opt out at any time by replying STOP.

Mobile SMS Messaging Privacy Policy:

Information collected:

We may collect information, such as name, phone number, and email address.

Use of information collected:

We may use the information we collect to perform the services requested including billing, customer service, appointment reminders and other administrative requests.

Sharing of information collected:

We may share information we collect with payment processors, legal authorities, partners so that these service providers can perform their normal duties. **We do not share, sell, rent, or trade any information provided with third parties for promotional purposes.**

As a current or prospective customer, you understand that **you can text us STOP at any time to opt out of receiving SMS text messages from us**. You can text us HELP at any time to receive help. You understand that the messaging frequency may vary. Messaging & data rates may apply. Your mobile information will not be shared with any third parties/affiliates for marketing/promotional purposes. All policies are followed as per CTIA guidelines 5.2.1. At any time if you want your information to be removed, you can contact us via our email address or regular mail.

You can contact us for any privacy related queries via our email address or regular mail.

Our email address:

[theopenhearttherapist @proton.me](mailto:theopenhearttherapist@proton.me)

Our address:

2709 Pinedale RD STE B Greensboro, NC 27408 US

Client signature: _____ Date: _____